Aegean Airlines

Extranet Portal

[User Guide]

Getting started

Step 1:

How to login to Extranet Platform.

1. Open your browser. Enter the following url: https://extranet.aegeanair.com/

2. Fill in the login form with your credentials. Username (e.g., username@aegeanair.com) and your password and press the [Login] button. You should enter your Windows domain credentials. These are the same credentials with the ones you log-in into your PC/laptop.

Step 2:

After login, for security reasons, it is required to provide in **"RSA SecureID passcode"** field, the **PIN** you received when you registered to 2-factor Authentication.

If you don't remember your PIN you can retrieve it by entering the url: https://portal.aegeanair.com/, following the instructions given in 2-factor Authentication Enrollment Guide. Then press the [Submit] button.

Step 3:
Once PIN details are provided, you will receive the new **"tokencode or passcode"** in your Mobile. Use this passcode and press the Submit button.

Final Step:
Congratulations! You are in!

Important Note:

- 3 wrong login attempts will lock your account for 30 minutes.

- If you have any troubles with your password, you may visit the Self-Service portal by entering the url: https://itselfservice.aegeanair.com/ , in order to change/reset/unlock your password.